



Virtual Desktop Recovery

Simplify and lower the cost of Disaster Recovery with Virtual Desktop Recovery

MDS has developed a cost effective, hosted virtual desktop platform to provide a corporate desktop for its customers that is accessible from anywhere and users can get online when a disaster strikes

Challenge

Solution

Benefit

Giving your users access to data and applications hosted in a separate Disaster Recovery (DR) site from any location has too many variables and risks to standardise an access method.

MDS VDR is hosted in the same datacentre as the DR platform for data and applications allowing a standard access method from any PC with a web browser.

You can simplify the DR plan for user access and reduce the cost of providing work place recovery facilities.

Traditional recovery from tape at a cold DR site or servers delivered to site no longer meet the required service levels.

Used in conjunction with MDS's Secure Storage Vault & Virtual Server Recovery services, VDR creates a complete end-to-end DR platform for data, application and user recovery.

More demanding DR service levels can be met and often exceeded without a significant increase in cost for DR (often costs are reduced).

Testing of DR plans and facilities often never happens due to lack of resources and available service windows.

The VDR platform is managed and tested by MDS on a regular basis. Each customer has up to two DR tests per year as part of the service. These tests are non-disruptive to service at the primary site.

You are assured that DR is tested for compliance, and operational processes are clearly defined for DR without impact or risk to your organisation.

Constant change within your organisation.

MDS offers complete flexibility on the configuration of the DR platform without the typical penalties associated.

Your organisation can plan for change without the normal concerns over wasted investments in DR, secure in the knowledge that the service is always available.

Planning for all types of disaster makes building a DR platform costly and challenging.

MDS VDR caters for full site disasters as well as individual disasters such as a lost/stolen laptop or satellite site loss.

You benefit from a flexible DR platform for user access to key data and applications without traditional location restrictions.

IT budget constraints result in lack of resource to manage day-to-day operations and new projects.

MDS will manage the DR process from start to finish.

Frees up your valuable resources to focus on project work and allows scalability without having to employ more staff.

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Disaster Recovery is still often considered a “nice to have” by organisations. This is not to say that the value of a Disaster Recovery facility is not recognised, but more likely that a solution that can actually deliver some real value to the organisation is invariably prohibitively expensive. MDS has constructed a securely shared, hosted platform that provides a cost effective, reliable alternative to traditional work place recovery solutions.

Used in conjunction with MDS’s Secure Storage Vault and Virtual Server Recovery platforms, VDR allows customers to get users online with a standard corporate desktop image from any PC with a web browser. The service is charged for on a per user/month basis and has no upfront charges.

Operations

About MDS

Managed Data Storage Ltd (MDS) is dedicated to providing high quality, innovative services combined with best in class technology to deliver alternative solutions to traditional IT infrastructure problems. MDS was formed to fill a market demand for a provider of annuity services that truly understands how to integrate infrastructure technology.

MDS has invested time and money into building the infrastructure to support a range of managed services that are designed to help our customers achieve three objectives:-

- Reduce Risk
- Improve Service
- Increase Return On Investment

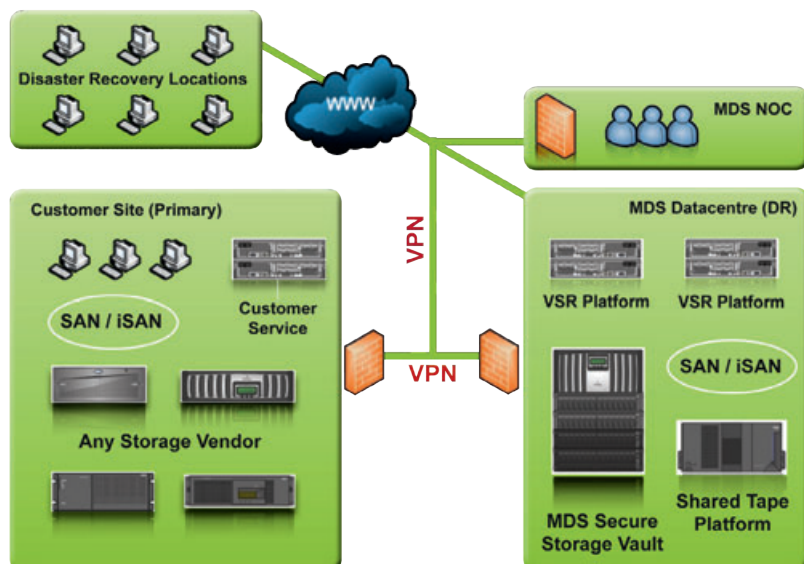
MDS set out to break the managed services mould. By taking a productised approach, it has simplified the process of delivering each service and created a repeatable model that allows it to deliver against these objectives cost effectively.

MDS offers 24x7 service from its Operations Centre in Chesterfield.

Management of the VDR platform from end-to-end is carried out from the MDS Network Operations Centre. The MDS team will monitor the vital processes 24x7, respond to alerts, manage change in the environment, implement updates and provide monthly reports on the service performance.

All of this is overseen by a MDS Service Delivery Manager who will conduct quarterly review meetings to ensure the service is delivering against the promised Service Level Agreements. Customers are billed using a utility model based on a price per server (virtual or physical) based on the maximum number of concurrent servers required to be started in the event of a full datacentre failover. There are no up front capital costs, no hidden costs and the price includes all services, software, hardware, maintenance and communication links.

The diagram below is representative of the VDR service:-



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